ORDERING GUIDE

Colossal Contracting & SEWP VI Overview

Colossal Contracting, LLC is a prime contractor under NASA SEWP VI, a multiple-award Government-Wide Acquisition Contract (GWAC) supporting federal acquisition of information technology, communications, and audiovisual products and services.
Colossal holds SEWP VI contracts in Category A for ITC/AV Solutions, Category B for Enterprise-wide ITC/AV Service Solutions, and Category C for ITC/AV Mission-Based Services. The contract information tables in this guide provide the contract numbers, scope categories, ordering periods, and other contract details.

The Exhibit 4 NAICS Size Standard Crosswalk included in this guide identifies Colossal's small business and socioeconomic status for the listed NAICS codes under each category. The contacts below can assist with questions about Colossal's SEWP VI contracts and ordering requirements.

For Sales & To Obtain a Quote

To request a quote for hardware, software, or services, contact the appropriate Colossal Contracting sales representative listed below. Include your agency name, contact information, a description of the required products or services, quantities, delivery location, and requested delivery or performance dates. Identify any installation, warranty, maintenance, or technical support requirements so they can be addressed in the quote.

Federal customers may also submit requests through the NASA SEWP Quote Request Tool (QRT). Contact the sales representatives below for assistance with product selection, requirements clarification, and quote preparation.

Colossal Sales

sales@colossal-llc.com

DoW Inquiries:

Shylo Morrison, Director of Strategy – DoD
520-678-5324
s.morrison@colossal-llc.com,

Civilian Inquiries:

Derrick Nason, Director of Federal Civilian
202-697-1463
d.nason@colossal-llc.com

General Sales Inquiries:

Brian Smith, Director of Inside Sales
443-790-3381
b.smith@colossal-llc.com

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Installation, Warranty & Technical Support

Installation, basic warranty, extended warranty, technical support, and software support requirements should be identified when requesting a quote and documented in the applicable order. Coverage, service availability, and support procedures depend on the products or services purchased and the terms of the order.

For assistance with installation scheduling, warranty coverage, software support, or other post-delivery questions, contact Colossal Customer Service using the information below. Include your order number or SEWP Control Number (SCN), the affected product or service, and a description of the assistance needed. Confirm any applicable authorization or return instructions before returning equipment or arranging service.

Colossal Customer Service
CustomerService@colossal-llc.com,
(Please have your order number or SCN referenced for prompt service)

Program Manager
Dan Via, 703-659-7335,
d.via@colossal-llc.com

Deputy Program Manager
Austin Bean, 443-624-7521,
a.bean@colossal-llc.com

Post Sales & Troubleshooting

For questions or problems involving an order, contact Colossal Customer Service and provide your order number or SEWP Control Number (SCN). Include the affected line item, product or service description, serial number if applicable, and a brief explanation of the issue. For technical problems, include any error messages and troubleshooting steps already taken.
If the issue remains unresolved or requires additional coordination, contact the Program Manager or Deputy Program Manager listed below. Reference the original request and any previous correspondence to help maintain continuity through resolution.

Colossal Customer Service
CustomerService@colossal-llc.com,
(Please have your order number or SCN referenced for prompt service)

Program Manager
Dan Via, 703-659-7335,
d.via@colossal-llc.com

Deputy Program Manager
Austin Bean, 443-624-7521,
a.bean@colossal-llc.com

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NASA SEWP CONTACT

In order to contact SEWP directly, please use their helpline information.

Nasa SEWP Help Line
(301) 286-1478
help@sewp.nasa.gov